

## **Cylinder Core Return Policy**

What is core return policy?

The core charge is a form of deposit you pay until returning and the inspection of your old part. Core charge is billed up front.

### **Guidelines**

- 1. Core Must be returned within 30 days from date of invoice. If the core is not returned within the thirty-day period, there will be no refund.**
- 2. Core must be of like kind or unless other arrangements have been agreed to by J & J.**
- 3. If a nickel cylinder was purchased, the core cylinder must contain a steel barrel (chrome barrel or nickel barrels cannot be accepted).**
- 4. Cylinder cores must be repairable. Most cylinder head cracks can be repaired. "Repairable" is based on J & J's inspection.**
- 5. J & J will not be responsible for freight charges to return cylinder core.**
- 6. Return a copy of the original invoice to allow for proper credit.**
- 7. Credit will occur within 30 days of core receipt. Form of Credit will be based on method of original payment.**
- 8. If a core is asked to be returned, a \$30.00 handling and inspection fee will be assessed plus freight.**
  - **Reasons for cores to be refused and not already mentioned above include:**
    - **Advisory Directive**
    - **Original Manufacturer no longer in business or no longer supporting the product line (such as Engine Component Inc.-San Antonio, TX)**